



GRANGER FARMERS MARKET

COVID-19

OPERATIONAL RESPONSE PLAN

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COVID-19 Operational Response Plan

The Granger Farmers Market will continue to monitor the COVID-19 situation each day it is open and will adjust strategies as the situation changes. The following proactive measures have been approved by the Market Board of Directors for 2020, to reduce the risk of spreading the Corona virus at the Market.

VENDORS

- Entertainment at the Market has been cancelled to discourage congregation.
- Only “grocery-type” vendors are permitted to sell including the sale of food items, plants and flowers. Crafters are not allowed to sell at the Market at this time.
- All stall assignments are arranged by the Market Manager prior to set up to provide optimal vendor spacing and customer flow, with a minimum of 6’ between booths.
- Vendors that sell prepared food are only offering take-out food. On-site consumption is not permitted.
- All picnic tables have been removed from the Market so customers will not be able to eat on-site.
- No sampling of foods is permitted by any market vendor.
- Customers are not allowed to use their own produce bags for purchases.
- Each vendor also has their own safety plan in place.

SANITATION

- Market tables are plastic for easy sanitation.
- An additional hand washing sink is available to customers inside the KDNA building, which has hot and cold running water, soap and paper towels and signage about COVID-19.
- Two hand sanitizing stations have been added to the Market.
- A portable temporary hand washing station will be provided in the middle of the market.

SIGNAGE

- Signage has been posted at the Market and in the KDNA building restrooms about preventing the spread of COVID-19, the importance of hand washing, specific instruction on hand washing and the practice of social distancing.
- Vendors and staff have been instructed to regularly wipe down commonly touched surfaces such as pin pads, counter tops, and ATM’s with an approved sanitizing solution at least every 30 minutes.

COMMUNICATION

- Through the Market’s social media accounts customers have been informed about the new protocols, restrictions and precautions that are being implemented and the importance of following them.
- Through mail and email, vendors have been informed about these protocols and the importance of following them.

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- Customers are being encouraged to purchase their food quickly and to leave the site.

SOCIAL DISTANCING

- The Granger Farmers Market Manager and helper will be monitoring the social distancing by monitoring the density and movements of customers in the Market during business hours.
- They will monitor the courtyard throughout business hours, prompting customers to keep a safe distance while waiting in line and while purchasing items from the vendors.
- They will be responsible for educating the vendors on the use of social distancing and monitoring the vendors' use of social distancing before, during and after Market hours.
- Visual markers have been placed on the concrete spaced 6' apart for all areas of the Market that may have a customer queue.
- They will review the stall assignments before each Market day and make adjustments if necessary, to create appropriate social distancing for vendors and customers.

LIMITED ENTRY PROTOCOL

- If at any time the Market Manager observes customer occupancy that exceeds 50 customers, the "Limited Entry Protocol" will be immediately implemented.
- Once enacted, the Limited Entry Protocol, only one new customer will be allowed to enter the Market each time one customer leaves the Market to keep the occupancy below the safe occupancy standard.
- Limited Entry Protocol will continue until the number of customers drops below 75% of the safe occupancy standard.

STAFF PROTECTION MEASURES

- Staff is provided gloves and hand sanitizing solution and educated in appropriate hand washing and glove changing protocol.
- Vendor stall rent payments will now be submitted by vendors to the Market Manager in a sealed envelope. The envelopes will be set aside for a 48-hour period before they are opened and processed.
- The Market Manager will limit vendor redemption of "Fresh Bucks" and EBT script for a check at the end of each day at 7:00 – 7:30 pm to reduce staff exposure to cash.
- Market staff will no longer swipe EBT or credit cards to process SNAP and payment transactions. Instead the customer will handle the card and read the numbers to Market staff who will manually enter the information.